

Contact:

Maxime Mayotte
Engagement and Communications Specialist
(705) 525-1008 ext. 2620
mmayotte@compassne.ca

April 23, 2021

COMPASS STAFF REDEPLOYMENT

Hello,

Throughout the pandemic, Compass has been actively working to mitigate clinical service delivery through virtual and in-person sessions. Recent school closures and an increase in service pressures have created additional challenges to our more intensive Crisis Support and Child and Adolescent Mental Health In-Patient Discharge (CAMHP) services.

To ensure that Compass continues to meet the surging demands for Crisis Support and CAMHP services, effective Monday, April 26th, mindSPACE Brief Service will be reduced to 2 days a week only, on Tuesdays and Thursdays with no change in hours (8:30 AM to 6:30 PM). MindSPACE Sessions will be offered at the time the call is received and will no longer be scheduled for a later date. Clients who call mindSPACE on Mondays, Wednesdays and Fridays will be encouraged to call back on Tuesday and/or Thursday. These changes to the mindSPACE service delivery are necessary to build further capacity to service the higher risk/higher need Crisis and CAMHP clients.

If a new client indicates that they are in crisis, the Administrative Assistants will transfer the call directly to Crisis Intervention Services at Health Sciences North. Compass will continue to provide Crisis services to active Compass clients.

The changes above will be in effect from Monday, April 26th until June 30th however Compass will continue to monitor the situation and implement further changes as needed.

Thank you,



Linda Dugas
Executive Director