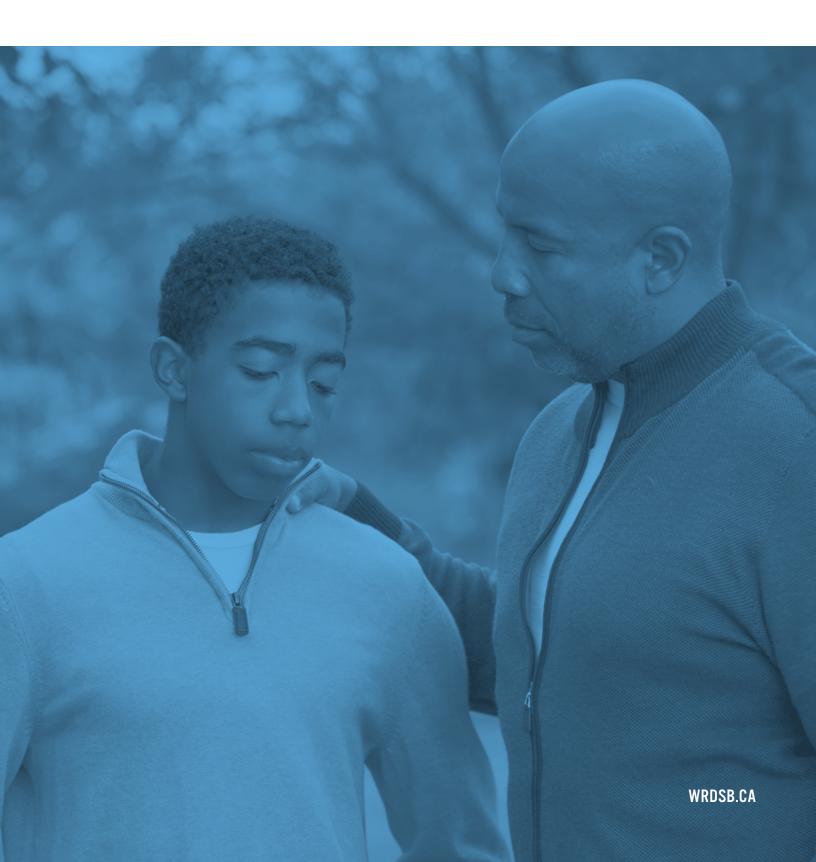
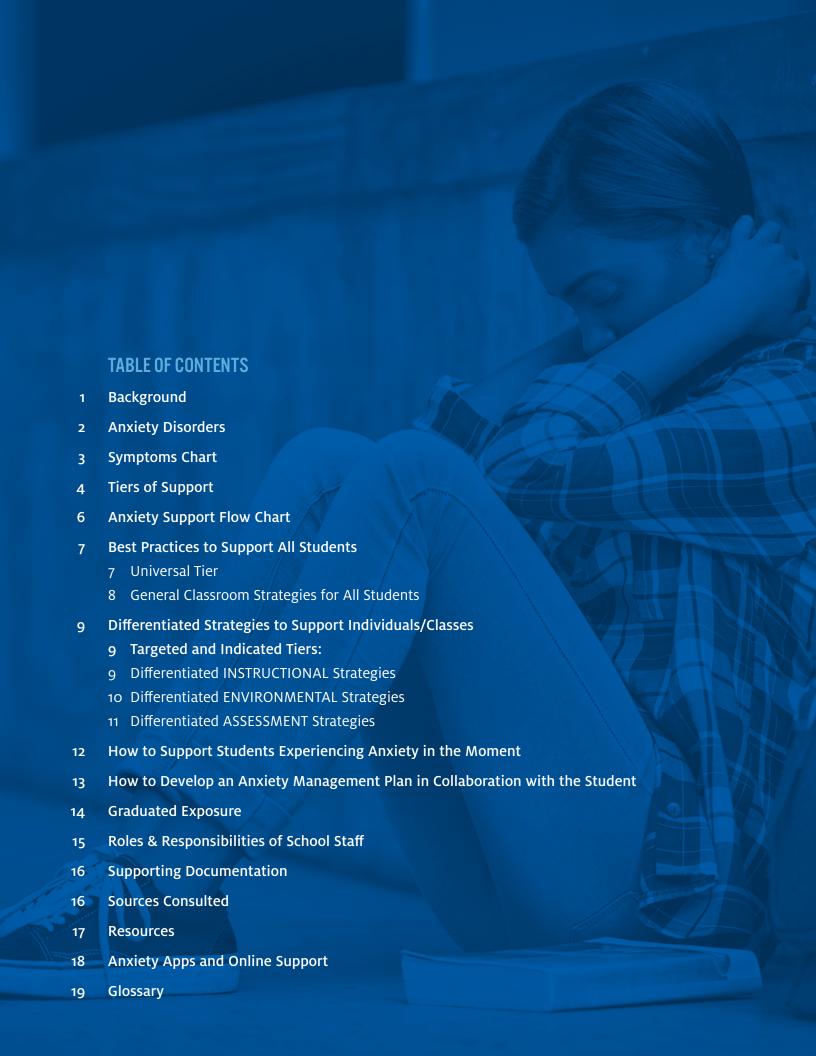
SCHOOL INFORMATION & STRATEGIES TO SUPPORT STUDENTS WITH ANXIETY







BACKGROUND

Anxiety is a common experience – everyone feels anxious from time to time.

Usually, these feelings are quite adaptive and keep us safe and performing well.

However, when feelings of fear and worry persist over long periods, are exaggerated, or occur in the absence of actual threat, anxiety can be considered problematic.

Educators have an important role in helping students to maintain a healthy level of anxiety.

We believe that developing student resiliency in the face of challenge is a vital life skill that contributes to student achievement and well-being. When classroom teachers incorporate instructional strategies that address the physical symptoms, worrying thoughts and avoidance associated with anxiety, we can teach students to face challenging and sometimes fearful situations with success and confidence.



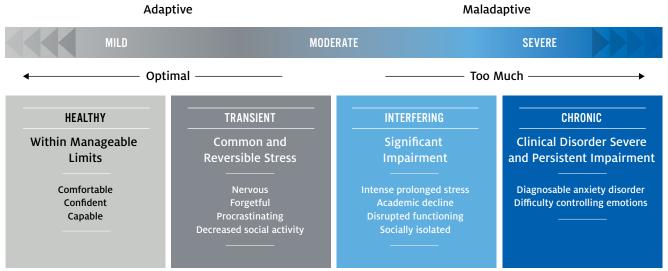
ANXIETY DISORDERS

Feelings of anxiety occur on a continuum as shown in the Anxiety Continuum Diagram, with diagnoses being given when a health professional evaluates the student as having a clinical disorder.

A child or adolescent may have an Anxiety Disorder if anxiety is a pattern causing **persistent problems**. Several types of Anxiety Disorders exist, impairing social, personal and/or academic functioning.

The frequency of Anxiety Disorders ranges from about 3 to 20% of children and adolescents.

ANXIETY CONTINUUM



SYMPTOMS CHART

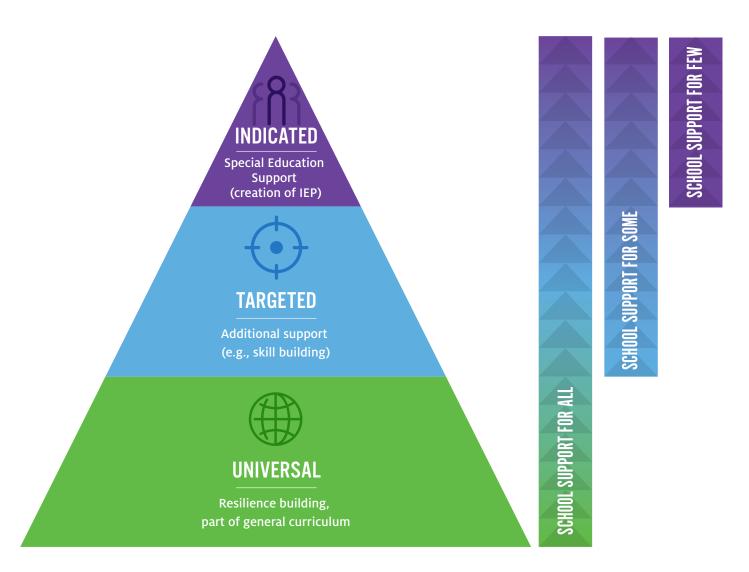
What does it look like in students? Educators may observe the following symptoms.

PHYSICAL SYMPTOMS	COGNITIVE SYMPTOMS	BEHAVIOURAL SYMPTOMS
Recurring physical symptoms without medical explanation Sweating Flushed skin	 Attention difficulties Performance on tests not matching ability Difficulty speaking in groups or in class 	Fight, Flight or Freeze (Other) Fight • Defiance or refusal to comply when asked to perform a task that
Rapid breathTrembling or shaking	Preoccupation with achievement Concentration difficulties	causes anxietyIrritability and mood symptoms
Increased heart rateMuscle tensionSleep problems	Memory problemsPerfectionism in assignmentsFear of losing control	FlightAvoiding school, classes or tasksAlcohol and drug use
DizzinessChest pain and discomfortNausea and vomitingFlat affect	 Difficulties of problem solving and academic performance Rigid or sticky thinking Worrying thoughts Negative self-talk 	Freeze Social interaction difficulties Need for sameness Frequent need for reassurance Shyness Being "stuck", indecisive, shutting down



TIERS OF SUPPORT

We use a tiered approach to support students with anxiety. With a tiered approach, the intensity of supports varies with the degree of severity of anxiety. At the Universal Level, all students benefit from resilience building strategies that are incorporated into school-wide practices and classroom curriculum. For students requiring more support to address anxiety, small group or individualized strategies can provide skill building, practice and graduated exposure to help reduce anxiety. For an extremely small group of students who have a clinical diagnosis of an anxiety disorder, special education services and supports can be provided.



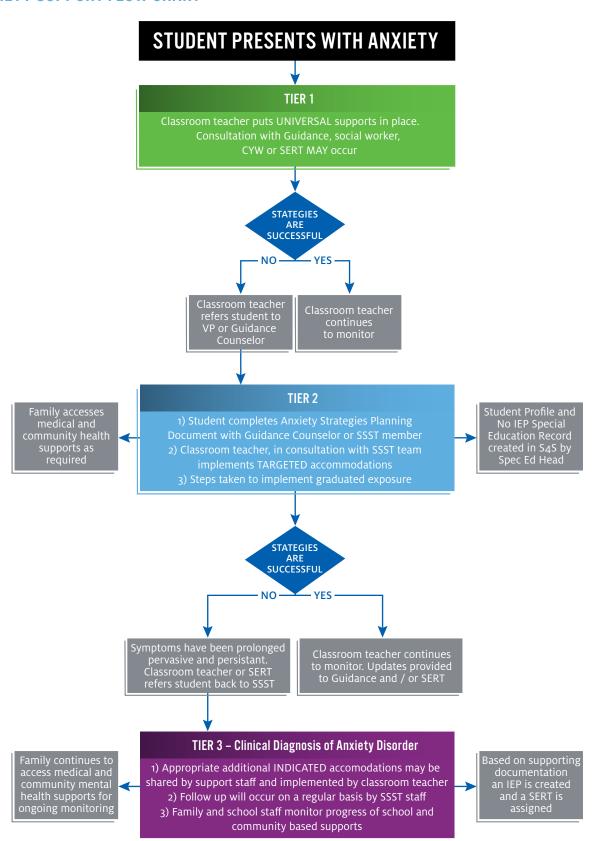
This protocol also applies to students with other diagnoses for whom anxiety is a significant feature of their presentation.

TIERS OF SUPPORT

TIER	DESCRIPTION AND SCOPE	STAFF INVOLVED/ACTION
Universal:	Benefits The Whole School	Classroom teacher, in consultation with: Guidance, Child and Youth Worker,
(APR)	Mental health promotion and resilience building for the whole class/school	Vice Principal, Social Worker, Special Education, Student Success, Psychology
	Part of curriculum	Student Success, 1 Sychology
	General classroom instructional, environmental, and assessment strategies	
Targeted:	Additional Support for At-Risk Students/Classes	Vice-Principals will call a meeting of the in-school
	 Small group or individual strategies to increase graduated exposure and help reduce anxiety in specific students Appropriate additional accommodations are shared by support staff and implemented by classroom teachers 	 support team to develop next step strategies. Special Education No IEP record created in S4S Student may be monitored by Special Education, Child and Youth Worker, Social Worker, Student Success and/or Guidance depending on support plan designed
	Family to access medical and community mental health supports as needed	
	In-school staff work in collaboration with the student and student's family to monitor progress of school and community-based supports	
Indicated:	Special Education Supports	Vice-Principals will use in-school support team
	for Individual Students	to further develop next step strategies once documentation has been provided to the school.
	For an extremely small group of students who have a clinical diagnosis of an anxiety disorder, Special Education Services and supports may be provided	 Principal will determine when an Individual Education Plan (IEP) will be developed Follow up will occur on a regular basis by school
cRo	Anxiety symptoms have been prolonged, pervasive and persistent and previous targeted strategies have been ineffective	staff for up-to-date documentation Documentation Examples: • Psychiatric Assessment
ΠŊ	Appropriate additional accommodations are shared by support staff and implemented by classroom teachers	 Psycho-Educational Assessment Medical report Medical Assessment/Note
	Family to access medical and community mental health supports for ongoing monitoring and intervention	Psychological assessment Follow-up Letters Health Information Form
	In school staff work in collaboration with the student and student's family to monitor progress of school and community-based supports	If more information is required a consent for release of information form may be used or see Health Information page in Documentation section



ANXIETY SUPPORT FLOW CHART



BEST PRACTICES TO SUPPORT ALL STUDENTS

UNIVERSAL TIER

The following strategies are best practices that can be used in all classrooms on a consistent basis to support all students. Implementing these practices can also proactively support students with anxiety and foster a healthy learning environment.



Universal Design for Learning (UDL) is a set of principles for curriculum development that give all individuals equal opportunities to learn. UDL provides a blueprint for creating instructional goals, methods, materials and assessments that work for everyone – not a single, one-size-fits-all solution but rather flexible approaches that can be customized and adjusted for individual needs.





GENERAL CLASSROOM STRATEGIES FOR ALL STUDENTS

- Create a welcome and inclusive environment by smiling and greeting students
- Create a learning culture where mistakes and failures are viewed as an important aspect of the learning process (Model and encourage a growth mindset)
- Provide predictable schedules and routines in the classroom
- Provide advance warning of changes in routine (visually, orally, in writing etc.)
- Break down tasks (assignments, projects, homework, studying, and tests) into manageable chunks
- Minimize the number of options you give students
- Make time "visible/visual" model and support creating schedules for time management
- Provide simple relaxation exercises that involve the whole class, especially when starting a test
- Discuss concerns privately with students
- · Avoid public comments regarding prolonged absences because this can increase avoidance
- Use a variety of strategies to elicit classroom participation or observe classroom conversations
- Explicit scaffolding and skill development for oral presentations
- Allow students to volunteer answers rather than calling on them in class
- Provide positive reinforcement
- Encourage independence
- Model calm behaviour and patience in stressful events
- Provide small group structured activities
- Build and model positive relationships with students and staff
- Graduated exposure

DIFFERENTIATED STRATEGIES TO SUPPORT INDIVIDUALS/CLASSES



Differentiated Instructional Strategies		
CONCERN	TEACHER STRATEGIES COULD INCLUDE	
Thinking	• Encourage positive thinking/model positive self talk (e.g. "You can do it!", "You have worked hard.")	
	Challenge negative thoughts	
	Minimize options if decision making is compromised	
	• Replace "but" statements with "and" statements (e.g. "You put a lot of effort into that project AND you made only a few mistakes")	
Class Avoidance/	Avoid drawing public attention to the students when they return to class	
Attendance Concerns	• Support attendance goal created by support team (e.g. incremental attendance goals – come for 15 mins, then 20, then 25 etc.)	
	Support students who have a soft or delayed entry, as well as early exits	
	Allow check-ins with designated staff (e.g. CYW,SERT)	
	Support work in alternative quiet spaces/designated safe space in school	
	Provide access to course notes	
	Some students are attending class for exposure not credit, so maintain the invitational support with this in mind	





Differentiated Environmental Strategies		
CONCERN	TEACHER STRATEGIES COULD INCLUDE	
Class Participation	Prepare student with advanced questions and/or previews and allow for practice	
	Negotiate attainable goals with student (e.g. put hand up once/three times per week)	
	Pair student with another student who is open and welcoming	
	Provide opportunities for students to socialize and speak in small groups	
	Leverage technology for student interaction	
	Develop a student cue that they use to indicate that they are ready to respond	
	Designated safe space	
Group Work/Peer Interaction	Provide notice of scheduled small group days	
	Think-pair-share time to prepare thoughts individually before sharing in a group	
	Coach peers to interact through technology (e.g. chat function in a google doc)	
	Consider giving student the option to complete work independently	
	Allow student choice for role in the group based on student strength (i.e., researcher, slide show developer, speaker)	
Task Avoidance	Break down tasks into small chunks, assign small pieces at a time	
	Check frequently on progress	
	Organizational coaching: make a to-do list and encourage satisfaction by crossing tasks off to show progress	
	Encourage brainstorming and rough drafts as part of the process	
	Provide encouraging messages that mistakes are a normal process of learning	
	Verbalize the amount of time an assignment should roughly take to complete (to help with time management)	
Physical Symptoms	Remind student to use their breathing, body check strategies and/or relaxation strategies	
	Strategic seating to avoid triggers	
	Stress reduction tools (e.g. stress ball, music, etc.)	
	Encourage breaks and visualization techniques	
	Remind students to use their personalized calming techniques (e.g. looking at a family pet on their phone)	
Perfectionism	Encourage the use of brainstorming and rough drafts	
	Use rubrics to outline realistic performance expectations	
	Acknowledge the student for finishing tasks on time without continual revision	



Differentiated Assessment Strategies		
CONCERN	TEACHER STRATEGIES COULD INCLUDE	
Test/Exam Avoidance	Offer alternate setting, breaks and extended time limits	
	Allow student to complete test one page at a time	
	Encourage self-soothing strategy (e.g. breathing strategies, fabric to rub)	
	 Offer an opportunity to "mind dump" information onto a blank page before they are given the test 	
	Cue student to practice positive self-talk	
	Encourage student to refer to/use the Test Anxiety Booklet (page 16)	
Test/Exam Worries	 Provide instruction about effective study skills (e.g. chunking study time) and test-taking strategies (e.g. doing easy questions first) 	
	Provide review questions to direct study focus	
	Encourage the use of breathing exercises to keep calm	
	Avoid 'pop' quizzes; some students need advance notice	
	Write down a "worry list" of concerns before writing test	
	• Encourage student to refer to/use the Test Anxiety Booklet (page 16)	
Oral Presentations	Allow alternative options (e.g. one on one with the teacher, videos)	
	Allow small group presentations in another setting (e.g. library)	
	Opportunities to practice the presentation ahead of time with a peer	
	Allow student choice of delivery method	
Task Avoidance	Provide advance notice of assignments and time-limited tasks	
	Use checklists and visual reminders of tasks and upcoming events	
	Discourage multi-tasking and encourage student to finish one task at a time	
	Provide feedback and encouragement for each section of the task completed	
	Allow additional time, if needed	
	Provide student choice of product	
Task Completion	Encourage the use of brainstorming and rough drafts	
	Use rubrics to outline realistic performance expectations	
	Acknowledge the student for finishing tasks on time without continual revision	



HOW TO SUPPORT STUDENTS EXPERIENCING ANXIETY IN THE MOMENT

Some students experience **significant emotional distress** when they are anxious (i.e., crying, refusing to complete a task, physical symptoms such as shaking, hyperventilating, etc.). This may happen during or right before the feared situation (i.e., on the day of a presentation, just before the exam period).

In these situations, the following steps are recommended:

1	Help reduce the student's emotional distress.	In collaboration with the student, determine what would help the student become calmer and less distressed, (i.e., going to a quiet room or a designated safe space, breathing or other relaxation strategies). Give the student time to calm down.
2	Help the student recover from their emotional distress.	This can include planning the remainder of their day (i.e., whether they will continue with their typical schedule or some modifications need to be made, connecting with supportive peers and adults, incorporating emotionally positive activities, etc.), as well as planned check-ins with a school staff person (i.e., later in the day, over the next few days).
3	In collaboration with the student, determine a good time to develop a plan to address the student's response to the feared situation.	This discussion could occur on the same day or a different day. Decide who should be present at the discussion to support the student (i.e., family member, vice principal, guidance counsellor, CYW etc.) and who needs to be made aware of the management plan.

HOW TO DEVELOP AN ANXIETY MANAGEMENT PLAN IN COLLABORATION WITH THE STUDENT

It is important to meet with the student to develop a plan to manage and reduce anxiety in feared school situations.

The following steps are recommended:

The Case Manager (Vice Principal) will determine who at the school should work with the student to develop their plan.	Consider consulting with Psychological Services or Social Work staff especially for students with chronic anxiety or a diagnosis of an anxiety disorder. Consider involving the student's family and/or community mental health service provider if the student would find that supportive.
Invite the student to share information about their fear response.	Gather information about the feared situation(s). For example, are the feared situations pervasive across classes or restricted to certain types of assessment? Use the Symptoms Chart to explore possible physical, cognitive and behavioural symptoms.
Use the differentiated strategies outlined in the charts below to explore with the student what strategies would be helpful.	It is important to identify and continue to use strategies that the student and/or classroom teachers are already using that the student finds helpful. Use the Anxiety Strategies Planning Template to record selected strategies.
In collaboration with the student and classroom teacher(s), determine how and when to implement the strategies identified.	Use the Anxiety Strategies Planning Template (page 16) to monitor the use and effectiveness of recorded strategies.
Suggest the family consult with a physician, psychologist or a community mental health provider.	Students can ask their physician or community mental health provider to complete the Health Information Form. It is recommended that students provide documentation such as the Health Information Form to support the development of an Individual Education Plan.
Establish a follow up meeting to review and revise the plan if appropriate.	If needed, schedule regular check-ins and/or meetings to continue to review and revise the plan.



GRADUATED EXPOSURE

One of the main ways in which anxiety is maintained is through avoiding anxiety provoking situations. Adults can help students overcome their fears by helping them to reduce this avoidance and gradually face them.

Graduated exposure is central to treatment and involves overcoming fears by taking small steps towards facing them. Students practice each step, beginning at the "easiest" situation, until their anxiety decreases to a manageable level.

Example of graduated exposure for presentations

GRADUATED EXPOSURE: 1. Determine a goal: e.g. presenting in front of class 2. Determine a set of steps to gradually achieve the goal: a) Starting step: What can the student currently do (e.g. digitally record a presentation) b) Next Steps: Incorporate components of the end goal (e.g. presenting to one

person, presenting in an

empty class, etc.)



*Develop in consultation with the student

ROLES & RESPONSIBILITIES OF SCHOOL STAFF

VICE PRINCIPAL CASE MANAGER

- Oversees support process
- Ensures documentation is shared with team and filed in a centralized binder
 - · Approves modified timetables
 - Initiates in-school supports (Referral to Social Worker, CYW, etc.)

GUIDANCE COUNSELLOR

- · Contact point for family and student
- Directs medical documentation to Vice Principal and completes Anxiety Intake Document
 - Communicates with Special Education for tracking and reporting
 - · Monitors students
 - Follow-up each semester start-up with student and In-School Support Team (cyw, social worker, Spec Ed, SSST)

CLASSROOM TEACHERS/ STUDENT SUCCESS TEACHER

- Delivers curriculum using Universal Design and Differentiated Instruction
- Provides instructional, environmental and/or assessment accommodations to student
- Communicates with student/family about academic and social-emotional concerns
- Provides feedback to in-school support team on efficacy of accommodations provided
 - Secures access to an alternative safe space

CHILD & YOUTH WORKER

- Provides initial and immediate social-emotional support for students in tier 1
- Collaborates with social worker and/or psychologist to support students in tier 2 and 3
 - May run small support groups in consultation with the Social Worker and/or Psychological Services Consultant

STUDENT

SOCIAL WORKER

- Provides clinical social-emotional support for tiers 1–3
- · Helps in the development of a long term support plan
 - Connects families with outside agencies for further supports
- May run/support small groups with Psychological ServicesConsultant and/or Child and Youth Worker
 - Collaborates with teachers for classroom supports
 - Adheres to AP1290 when anxiety gets to a significant risk

SPECIAL EDUCATION DEPARTMENT HEAD/SERT

- Designs, provides and communicates academic accommodations
- Creates student profile and No IEP Spec Ed Record in S4S
- Creates or updates IEP when appropriate
 - Maintains communication with the in-school support team

PSYCHOLOGICAL SERVICES CONSULTANT

- May help to develop a support or intervention plan
- May provide psycho-education regarding anxiety problems/ disorders and relevant coping strategies to students, educators and/or parents
- May be involved in running/supporting small groups for students to address topics such as managing test anxiety, developing positive coping strategies for stress reduction and/or dealing with a variety of anxiety-related concerns
 - Experienced in diagnostic assessment of anxietybased concerns. A referral for consultation about a diagnostic assessment can be made if necessary.



SUPPORTING DOCUMENTATION

Anxiety Intake Document

bit.ly/AnxietyIntake

Anxiety Strategies Planning Template

bit.ly/AnxietyPlanning

Health Information Form

bit.ly/AnxietyHealthInfo

Support Plan Template

bit.ly/SupportTemplate

SOURCES CONSULTED

Hubberty, Thomas J. "Anxiety and Anxiety Disorders in Children." National Association of School Psychologists, vol. S5H2-4, 2010.

Nusca, Virginia. Anxiety Presentation 2015

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School Mental Health Assist.

http://pdfviewer.softgateon.net/?state=%7B%22ids%22:%5B%220B3hxi7cFylVvSGc5czhzNoMoVm8%22%5D,%22action%22:%22open%22,%22userId%22:%22114499610670404277453%22%7D

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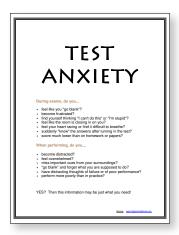
Supporting Minds: an Educator's Guide to Promoting Students' Mental Health and Well-Being. Ministry of Education, 2013.

"What Is Universal Design for Learning." National Center On Universal Design for Learning, www.udlcenter.org/aboutudl/whatisudl

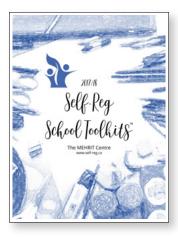
WRDSB Anxiety Document 2017

http://staff.wrdsb.ca/wp-content/uploads/2017/05/Secondary-School-Students-wth-Anxiety.pdf

RESOURCES



Test Anxiety Booklet
http://bit.ly/TestAnxietyBooklet



Self-Regulation/Stress Toolkit http://bit.ly/SelfRegulationStressToolkit



Psychology Foundation Stress Lessons http://bit.ly/StressLessons



Sample Self-Regulation Card http://bit.ly/SelfRegulationCard



ANXIETY APPS AND ONLINE SUPPORT



Virtual Hope Box



Mindshift



Pacifica



Headspace



Stop, Breathe, Think



Calm



Relaxing Sounds of Nature



Relax Melodies



Universal Breathing



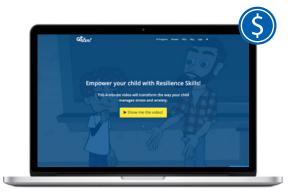
Insight Timer



Adult Colouring Book



Happify



GoZen!

GLOSSARY

Avoidance:

Avoidance is avoiding a situation or thing, and often occurs in response to anxiety. For instance, a student may avoid giving presentations if they are anxious about speaking in front of a group. Avoidance reinforces anxious feelings and anxiety will get worse if it continues. Practicing graduated exposure reduces and alleviates anxious feelings as allows individuals to challenge their avoidance and gradually become comfortable in anxiety provoking situations.

General Anxiety Disorder (GAD):

An anxiety disorder in which individuals worry frequently and uncontrollably about a wide range of situations or things.

Graduated Exposure:

A systematic, evidence-based approach to supporting and treating individuals with anxiety. Individuals identify and arrange in order of difficulty a range of situations related to their fear. They then practice each step, beginning at the "easiest" situation, until their anxiety decreases to a manageable level.

Obsessive Compulsive Disorder (OCD):

An anxiety disorder in which individuals experience intrusive, unwanted thoughts, urges or images (obsessions), as well as repeated, ritualized actions or behaviours (compulsions) that are aimed at preventing or reducing the anxiety (e.g., handwashing). These obsessions or compulsions are time consuming, taking more than an hour a day or impairing significant areas of functioning (school, work, social).

Panic Disorder:

An anxiety disorder in which an individual experiences recurrent panic attacks. A panic attack is an abrupt surge of intense fear or discomfort that may peak within minutes. Can involve heart palpitations, pounding, or accelerated heart rate, sweating, trembling/ shaking, sensations of shortness of breath, feelings of choking, chest pain, nausea or abdominal distress, dizziness/ lightheadedness, chills/heat sensations, numbness/tingling sensations, fear of losing control, fear of dying. Panic attacks can be unexpected (e.g. no clear trigger) or expected (e.g. obvious cue or trigger such as an exam).

Post Traumatic Stress Disorder (PTSD):

An anxiety disorder in which an individual has been exposed to death, serious injury, or sexual violence by either directly experiencing the event, witnessing the event, or learning about the event happening to someone close to them. Symptoms which can occur in PTSD include intrusive memories, and dreams of the event, flashbacks and intense psychological or physiological reactions (e.g., fear, guilt, sadness, irritability, anger) to internal or external cues of those events (e.g., a teacher raising his/her voice may invoke this reaction in a child who has been yelled at repeatedly in the context of domestic violence).

Separation Anxiety (SAD):

An anxiety disorder in which an individual has excessive fear or anxiety about separations from individuals to whom they are attached (e.g. parents, caregivers, etc.) can occur in children and adults. Associated with school refusal in children and teenagers.

Selective Mutism:

Consistent failure to speak in specific social situations where there is an expectation of speaking (e.g., school) despite speaking in other situations. This is not attributable to a lack of knowledge of or comfort with, the spoken language required in that situation.

Social Phobia:

Fear or anxiety about one of more social situations in which the individual fears being negatively evaluated by others (e.g., will be humiliating or embarrassing; will lead to rejection or offend others). Situations may be related to social interactions (talking with peers) or performance situations (presentations, answering questions in class).

Specific Phobia:

Severe, pervasive fear or anxiety about a specific object or situation (flying, heights, animals, needles). **Waterloo Region District School Board** 51 Ardelt Avenue, Kitchener, ON N2C 2R5

519 570 0003



